



## Unified Communications/Hosted VOIP Questionnaire

<u>Account Name:</u>	<u>Date:</u>
<u>Billing Telephone Number:</u>	
<u>Service Address (s):</u>	
<u>Is this new service/location or existing?</u>	
<u>How many locations?</u>	
<u>What is your current Phone System Make/Model?</u>	
<u>How many handset do you need?</u>	
<u>How much broadband are you currently using and with what carrier?</u>	
<u>How many POTS, PRI, T1, SIP trunks?</u>	
<u>POTS-</u>	<u>PRI/T1-</u>
<u>SIP Trunks-</u>	
<u>How many DIDs, Toll Free, Remote Call Forward (RCF)?</u>	
<u>DIDs-</u>	<u>Toll Frees-</u>
<u>RCFs-</u>	
<u>Do you have any preferences on handset make/model?</u>	
<u>Does your voice and data share the same bandwidth connection?</u>	
<u>Do you need any Call Center, IVR, CRM application capatibility?</u>	
<u>Are any of your voice and/or data carrier services in contract?</u>	
<u>Do you have the need for VM to email, Virtual desktop, or other enhanced features?</u>	
<u>Additional Comments/Requests:</u>	